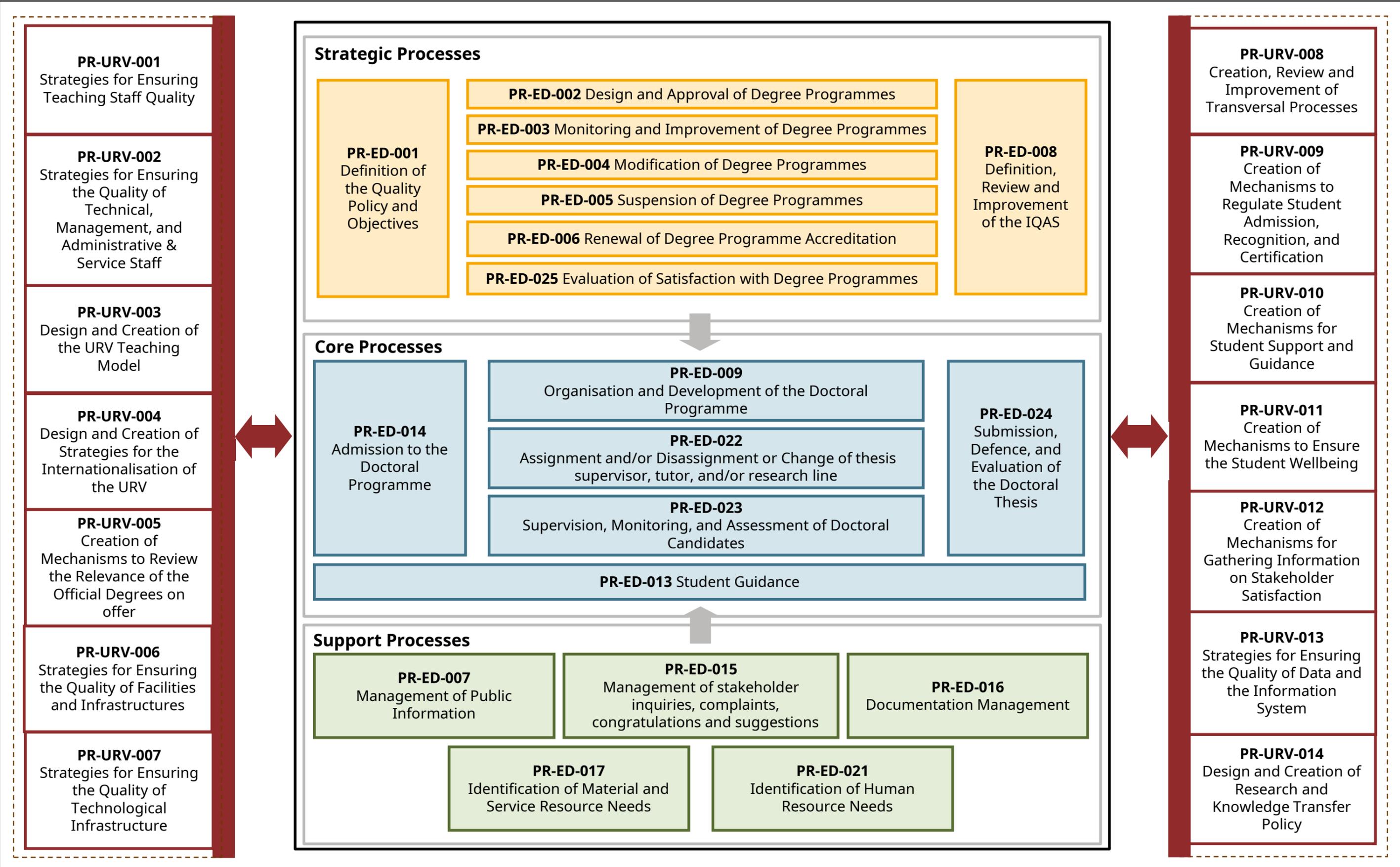


NEEDS, EXPECTATIONS AND REQUIREMENTS OF STAKEHOLDERS

STAKEHOLDER SATISFACTION



NEEDS, EXPECTATIONS AND REQUIREMENTS OF STAKEHOLDERS

STAKEHOLDER SATISFACTION

